

Privacy Policy

Effective Date: [Feb. 17th, 2025]

Your privacy is important to us. This Privacy Policy document explains the collection, use, and disclosure of information that we receive through Airbook. This Privacy Policy does not apply to any third-party websites, services, or applications, even if they are accessible through our Services.

This policy describes how Airdisc Pvt. Ltd. (“we,” “us,” or “Company”) collects, aggregates, stores, safeguards, and uses the data and information (including non-public personal information, or “NPI”) provided by users through our website, airbook.io (the “Site”), as well as information collected by us through other means, including by email, over the phone, or in offline communications. This Site is operated by the Company and has been created to provide information about our company, products, and services (together, the “Services”). This policy applies to the Site, the Services, and our mobile, tablet, and other smart device applications, and application program interfaces (collectively, "Application"). The Site, Application, and Services together are hereinafter collectively referred to as the “Site.”

We take your privacy and the security of your information seriously.

INFORMATION WE COLLECT

Information You Provide to Us

Company collects information from you when you choose to provide it to us through the Site or through any other means. This may include when you create an account on the Site, register or request products or services, request information from us, sign up for newsletters or our email lists, use our Site, or otherwise contact us.

The information we collect may include your name, address, email address, telephone or mobile phone number, and information from other third-party applications you connect to the Site. You may be required to provide certain personal and/or business information to apply for and receive Company products or services.

Information We Automatically Collect

We may use cookies or other technologies to automatically collect certain information when you visit our Site or interact with our emails. Additionally, we may automatically collect certain non-personal information such as your browser type, operating system, software version, and Internet Protocol ("IP") address. We also may collect information about your use of the Site, including the date and time of access, the areas or pages that you visit, and Site usage data.

HOW WE USE INFORMATION WE COLLECT

Company uses the data and information you provide in a manner that is consistent with this Privacy Policy and applicable law. If you provide personal data for a certain reason, we may use the personal data in connection with the reason for which it was provided. We may also use your information to contact you about services we believe will be of interest to you.

DATA SECURITY

How Airbook Ensures the Security of Your Credentials

At Airbook, safeguarding your sensitive information is paramount. This includes passwords, SSH private keys, connection strings, and OAuth tokens. To achieve this, we store these credentials in an encrypted format within our

database. The encryption process utilizes a specialized key that is strictly confined to our essential production servers, providing an additional layer of security. This ensures that your most sensitive information remains inaccessible to any unauthorized entities.

Understanding Airbook's Access to Your Data

SQL Databases

In order to fetch data from your databases, our servers execute queries. The retrieved data is temporarily stored in our databases to enable you to view and analyze results. However, we operate on a strict policy of non-interference with your data without receiving your explicit, prior consent. This permission is sought on an individual case basis, primarily in situations where you need our assistance, such as for troubleshooting or debugging purposes.

Business Apps & Connectors

For connections outside of databases, Airbook utilizes the services of Fivetran, a leading technology solution. Fivetran syncs your data sources to a dedicated data warehouse under our management. Access to this data warehouse is stringently regulated, ensuring only the necessary production servers have entry. To guarantee the utmost security and segregation of your data, we use distinct credentials for each data source and for each customer, maintaining data integrity and confidentiality.

SOC2 COMPLIANCE

At Airbook, we understand the importance of meeting industry standards for data security and operational controls. That's why we are proud to be SOC2 compliant. The SOC2 certification is an industry-recognized standard that verifies our commitment to implementing stringent security policies and procedures. It encompasses five key trust service criteria: security, availability, processing integrity, confidentiality, and privacy.

Our SOC2 compliance means that we have undergone a thorough, independent audit of our systems and processes, ensuring that we adhere to best practices for data protection. This certification provides our customers with confidence that Airbook maintains high levels of security and operates in a manner that ensures the confidentiality and integrity of their data.

By aligning our operations with SOC2 standards, we demonstrate our dedication to maintaining a secure environment for your data, giving you peace of mind as you leverage Airbook's powerful data integration and analytics capabilities.

ACCESS TO YOUR PERSONAL INFORMATION

To keep your personal data accurate, current, and complete, please contact us as specified below. We will take reasonable steps to update or correct personal information in our possession that you have previously submitted via the Site.

CHANGES TO THIS POLICY

Company reserves the right to revise this Privacy Policy at any time. When we do, we will post the change(s) on the Site. This Privacy Policy was last updated on the date indicated above. Your continued use of the Site after any changes or revisions to this Privacy Policy shall indicate your agreement with the terms of such revised Privacy Policy.

CONTACT US

If you have any questions about this Privacy Statement or the practices described herein, you may contact us at [support@airbook.io].